

# Welcome

## You're now a Scholastic member of International SOS.

**Rest assured.** You have a dedicated line to our Philadelphia Assistance Center, +1-215-942-8478, which is answered by a specially-trained team who recognizes the unique needs of students, faculty, staff and others. This number can be used for medical and security assistance advice for emergencies, as well as routine advice when outside your home country.

**Reach out** to International SOS if you need a routine referral, lose your medication or have a medical or security crisis. International SOS is here to help and ensure you get what you need anytime, anywhere. That's what we do best.

**Keep your membership card** handy as you travel and study abroad. It contains your membership number and phone numbers to access International SOS 24/7/365.

**Call International SOS** regardless of the severity of your situation so that you can speak directly with an International SOS medical or security team member to discuss the best course of action.

**Dedicated Scholastic Line** - +1.215.942.8478 | **Philadelphia Assistance Center** - +1.215.942.8226 | [www.internationalsos.com](http://www.internationalsos.com)

## When you need help, we'll be here for you.

For more than 25 years, we've been helping our members stay healthy, safe, and secure. Our worldwide reach spans 70 countries with over 25 assistance centers and 30 clinics, and a fleet of air ambulances. The medical and security expertise of our multilingual staff assures you of the very best assistance and care. The dedicated scholastic line is answered by coordinators, medical and security staff who are trained to handle students' requests for assistance and understand their unique needs.

### Medical and Travel Assistance

#### Dedicated Scholastic line - +1-215-942-8478

- Arrange evacuations and repatriations
- Emergency and routine medical advice
- Travel health information
- Medical and dental referrals
- Out-patient case management\*
- In-patient admission\*
- Coordination of insured medical benefits
- Access to International SOS clinics
- Emergency message transmission
- Emergency translation and interpreter services
- Lost document advice and assistance
- Dispatch of prescription medication and medical equipment\*
- Arrange ground transportation and hotel for accompanying family members

### Security Assistance

- Arrange evacuations
- Legal referrals
- 24 hour access to International SOS Security specialists
- Real time security and safety information
- Access to Security Crisis Center

### Online Tools

- Online Scholastic membership website
- Country guides
- Email alerts

**ON CALL, ONLINE AND  
ON THE GROUND, 24/7/365.**

\* Additional fees for services rendered



Worldwide reach  
Human touch

